

Infiniti Connects™ Member Handbook

2025–26

Issued by Surabhi Srivastava & Executive Committee

Effective: 11 April 2025

A Note from the Founder

When I founded Infiniti Connects™, I envisioned a community where entrepreneurs, professionals, and changemakers could come together to build not just networks — but relationships of trust, respect, and growth. From living room meetups to large-scale exhibitions, the journey has been nothing short of inspiring.

Every member adds unique value to our collective. I urge you to not just attend — but engage, contribute, and grow with intention. This handbook isn't a rulebook; it's a culture guide — a reflection of who we are and who we're becoming.

With gratitude and excitement for what lies ahead,

— **Surabhi Srivastava**

Founder, Infiniti Connects™

Foreword from the Chairperson

Dear Members,

It gives me immense pride to share this official Member Handbook for 2025–26. As we step into a new term at Infiniti Connects™, our commitment to fostering meaningful business relationships, continuous learning, and high-impact networking remains stronger than ever. This year, we are excited to introduce a focused lineup of **professional learning sessions, curated business visits, member-led townhalls, and mentoring circles**. We're prioritizing **depth over noise**, ensuring each engagement delivers real, measurable value to your growth and success.

Whether you are a Basic Member making the most of our extensive WhatsApp network or a Plus Member taking advantage of exclusive visibility and advanced networking opportunities, this handbook serves as your comprehensive guide to everything Infiniti Connects™.

Thank you for your continued trust and participation. Together, let's build on our legacy of success and innovation.

Warm regards,

Girish Mathur

Chairperson – Infiniti Connects™

On behalf of the Executive Committee 2025–26

1. Welcome to the Community

Welcome to Infiniti Connects™ — we're delighted to have you as part of our growing community of professionals, entrepreneurs, and thought leaders. Whether you're here to expand your network, learn something new, or grow your business, you're in the right place.

This handbook outlines everything you need to know as an active member — from events and benefits to expectations and values. Please take time to read through it. It's your guide to making the most of your membership.

2. Membership Types

Infiniti Connects™ offers two flexible membership options to match your professional journey:

- **Basic Membership:** Ideal for professionals seeking a leaner connection model using our WhatsApp ecosystem and à-la-carte event access.
- **Plus Membership:** Designed for high-engagement members who want full access to events, visibility features, discounts, and curated networking formats.

 A detailed fee structure and feature comparison is available in **Annexure B – Membership Plans & Pricing (2025–26)**. This annexure is reviewed annually and shared with members during renewals.

3. Code of Conduct

As a values-driven community, we expect members to:

- Treat fellow members with respect, professionalism, and dignity
- Avoid spamming, mass promotions, or controversial content
- Use referrals and business information responsibly
- Maintain confidentiality and community decorum at all times
- Represent yourself and Infiniti Connects™ with integrity — online and offline

Disregard for these values may result in review or suspension of membership privileges.

4. Events & Participation Policy

- Members are encouraged to attend **a minimum of 2 events every 6 months**
- RSVP is mandatory — confirmed participants must inform if unable to attend
- Event media (photos/videos) may be used for social visibility and branding
- Plus Members receive **priority access** to premium, closed-door, and limited-capacity sessions
- Referral schemes, loyalty incentives, and festival bonuses may be launched through the year

5. Communication & Engagement

- Official communication will be shared via **WhatsApp and Email**
- Members are responsible for updating their contact details
- All member communication/queries should be directed to:
 **+91 81273 49010**
- Members receive access to a **private portal**, directory, and monthly newsletter
- You're encouraged to actively engage with our online community on:
 - LinkedIn: [Infiniti Connects™ Page]
 - Instagram: @infiniticonnects
 - X (formerly Twitter): @infinitiindia

6. Renewals & Payment Policy

- Memberships are billed **annually** (April to March)
- Renewal reminders are sent beginning **2 weeks before expiry**
- 4 reminders are issued; non-renewal beyond 4 weeks results in group removal
- Continued stay in groups after expiry without renewal will incur **daily late fees**
- Rejoining after 30+ days includes renewal + rejoining fee

- Refunds are **not available** on membership or event payments

7. Conflict Resolution & Disclaimer

- Infiniti Connects™ is **not liable** for personal or business outcomes between members
- Recommendations and referrals are member-generated — please verify independently
- Disputes must be addressed respectfully and, if needed, reported to the committee
- Final discretion rests with the committee and founder
- All discussions in forums, directories, or member groups are to be treated as confidential

8. Rights & Responsibilities

◆ As a Member, You Have the Right To:

- Be part of a professional, inclusive community
- Access platforms, content, and events as per your membership level
- Be acknowledged and appreciated for your contributions
- Raise issues and expect timely responses

◆ As a Member, You Are Expected To:

- Participate with respect and purpose
- Respond to opportunities and communication promptly
- Adhere to payment timelines and event protocols
- Lead by example — in values, ethics, and intent

9. What's New This Year?

-  **Learning Circles** – Topic-based peer knowledge groups
-  **Mentor Meetups** – Monthly industry-expert sessions
-  **Business Showcases** – Your brand, our spotlight
-  **Anniversary Recognitions** – Celebrating milestones
-  **Referral Tracking (Beta)** – Transparent lead attribution
-  **Special Perks** for members who renew early or refer consistently

Stay tuned on WhatsApp for announcements and early access links.

Annexure A – WhatsApp Group Guidelines

Infiniti Connects™ WhatsApp groups are designed to foster connection, collaboration, and professional learning. These are not general-purpose groups — they are focused business networks, and members are expected to maintain the highest standards of etiquette and respect.

DON'Ts – Strictly Not Allowed

- No religious or political content — absolutely prohibited in all forms.
- No direct selling, except on designated days/times communicated by admins.
- No forwarded messages unless they genuinely contribute to professional development, awareness, or learning.
- No unverified “news” or sensitive information should ever be shared.
- Do not overuse the group just for memes, jokes, images, or videos.
- Don’t ignore other members’ posts — the group is not a one-way broadcast tool.
- Avoid flooding the group with multiple creatives — always combine into a single collage.
- Avoid breaking the rhythm of valuable discussions with unrelated content.
- Do not self-promote excessively through your persona — let your work and contributions speak.

DO's – What We Encourage

- Respect the purpose of the group: Building meaningful professional connections through value sharing and learning.
- Always acknowledge someone who supports, refers, or helps you within the group.
- Maintain professional tone in all your messages — even when casual or humorous.
- If a conversation becomes personal or one-to-one, move it to direct messages (DM).
- Use the reply function while responding to a specific message to maintain clarity.
- Use smiles, emojis, and warm responses — but thoughtfully.
- Show consideration and appreciation to all members, regardless of hierarchy or role.
- Keep messages limited to 5 per day to allow breathing room for others.
- Always use a collage or share a single image or link instead of multiple separate images.
- Share insights, useful links, event info, learnings, or light inspiration that help members.
- Encourage engagement — like, comment, clap, or reply to positive news and updates from others.

Appreciated Content (You're Welcome To Share)

- Birthday wishes, festival greetings, and celebratory messages
- Personal achievements or business milestones
- Learning moments or key takeaways from your work or life
- CSR initiatives, charity drives, or community service announcements
- Calls for support for NGO/volunteer efforts

- Thoughtful, intelligent humor that brings a smile without offending
- Updates on events, seminars, or workshops that could benefit members

Admin Discretion

The admin team reserves the right to:

- Remove any content that goes against these guidelines without notice
- Temporarily mute the group if decorum is being compromised
- Privately or publicly issue reminders or warnings to maintain group quality
- Remove members who repeatedly violate these norms, after appropriate warnings

Annexure B – Membership Plans & Pricing (2025–26)

Plan	Fee	Includes
Joining Fee	₹5,000 (One-time)	Mandatory for all new members
Basic Membership	₹7500/year	WhatsApp Access, Member Portal, Blogs, Newsletter, Pay-per-Event Access
Plus Membership	₹15,000/year	All Basic Features + Free Events, IG Feature, Business Visits, Discounts, Spotlight, Referrals

 This annexure is reviewed annually and shared at the start of each renewal cycle. Any mid-year upgrades will be calculated on a pro-rata basis.

Annexure C – Executive Committee 2025–26

 Names, roles, and businesses of this year's leadership team are available in the digital copy of this handbook and displayed on the Member Portal and group welcome file. For any direct queries, reach out to the **Chairperson or Founder** via WhatsApp.